Los Angeles County
SHERIFF’S DEPARTMENT
CENTRAL PATROL DIVISION
PUBLIC DATA SHARING

SHERIFF ALEX VILLANUEVA

Capturing Data for the following time periods:
May 2017 – April 2018
May 2018 – April 2019
May 2019 – April 2020
### Watch Commander Service Comment Report
### Complaints – Personnel & Service
### Central Patrol Division

Data extracted from SBAP as of 04/07/2020; Updated information provided by the respective unit and entered on 05/26/2020

<table>
<thead>
<tr>
<th></th>
<th>AVA</th>
<th>CEN</th>
<th>CPT</th>
<th>ELA</th>
<th>MDR</th>
<th>SLA</th>
<th>Total</th>
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<tbody>
<tr>
<td><strong>May 2017 - Apr 2018</strong></td>
<td>2</td>
<td>63</td>
<td>33</td>
<td>44</td>
<td>25</td>
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<td>2</td>
<td>49</td>
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<td>43</td>
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<td><strong>% Chg 18/19 to 19/20</strong></td>
<td>300.00%</td>
<td>22.45%</td>
<td>24.44%</td>
<td>-2.27%</td>
<td>17.39%</td>
<td>36.11%</td>
<td>22.11%</td>
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<tr>
<td><strong>2019/2020 Avg</strong></td>
<td>40.50</td>
<td>40.50</td>
<td>40.50</td>
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<td>40.50</td>
<td>40.50</td>
<td>40.50</td>
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### Station Total Complaint Forms
### Personnel & Service

![Bar Chart](chart.png)

- **May 2017 - Apr 2018**: 2 AVA, 63 CEN, 33 CPT, 44 ELA, 25 MDR, 40 SLA, Total 207
- **May 2018 - Apr 2019**: 2 AVA, 49 CEN, 45 CPT, 44 ELA, 23 MDR, 36 SLA, Total 199
- **May 2019 - Apr 2020**: 8 AVA, 60 CEN, 56 CPT, 43 ELA, 27 MDR, 49 SLA, Total 243
- **% Chg 18/19 to 19/20**: 300.00%, 22.45%, 24.44%, -2.27%, 17.39%, 36.11%, 22.11%
- **2019/2020 Avg**: 40.50, 40.50, 40.50, 40.50, 40.50, 40.50, 40.50
Watch Commander Service Comment Report
Complaints – Personnel & Service
Avalon Station

Total number of dispositions may not match total number of complaints as each form may have more than one named personnel on it.

Data extracted from SBAP as of 04/07/2020; Updated information provided by the respective unit and entered on 05/26/2020
Watch Commander Service Comment Report

Complaints – Personnel & Service

Avalon Station

Total complaint forms may not match personnel or service complaints, as each complaint form may have more than one complaint category.

Data extracted from SBAP as of 04/07/2020; Updated information provided by the respective unit and entered on 05/26/2020.
Watch Commander Service Comment Report
Complaints – Personnel & Service
Century Station

Data extracted from SBAP as of 04/07/2020; Updated information provided by the respective unit and entered on 05/26/2020

Personnel Complaints | Service Complaints | Total
--- | --- | ---
May 2017 - Apr 2018 | 52 | 11 | 63
May 2018 - Apr 2019 | 43 | 6 | 49
May 2019 - Apr 2020 | 51 | 9 | 60
% Chg 18/19 to 19/20 | 18.60% | 50.00% | 22.45%

Percent change of total dispositions:

- May 2017 - Apr 2018: 18.60%
- May 2018 - Apr 2019: 50.00%
- May 2019 - Apr 2020: 22.45%

Total number of dispositions may not match total number of complaints as each form may have more than one named personnel on it.

Dispositions

- Conduct Appears Reasonable
- Conduct Could Have Been Better
- Conduct Should Have Been Different
- Exonerated
- Pending
- Resolved - Conflict Resolution
- Service Only - Review Complete - No Further Action
- Unable to Determine
- Service Review Terminated

One (1) WCSCR complaint resulted in an Administrative Investigation during the following time period:

One (1) in May 2018 – Apr 2019

WCSCR’s

Service

Personnel

Total

May 2017 - Apr 2018
May 2018 - Apr 2019
May 2019 - Apr 2020

% Chg 18/19 to 19/20

18.60%
50.00%
22.45%
Watch Commander Service Comment Report
Complaints – Personnel & Service
Century Station

Total complaint forms may not match personnel or service complaints, as each complaint form may have more than one complaint category.

Data extracted from SBAP as of 04/07/2020; Updated information provided by the respective unit and entered on 05/26/2020.
Watch Commander Service Comment Report
Complaints – Personnel & Service
Compton Station

Dispositions

Conduct Appears Reasonable 22 4 31 41
Conduct Could Have Been Better 4 4
Conduct Should Have Been Different 4 4
Exonerated 4
Pending 3
Resolved - Conflict Resolution 3 3
Service Only - Review Complete - No Further Action 1 2 1
Unable to Determine 3 2 1
Service Review Terminated 2

May 2017 - Apr 2018 26 7 33
May 2018 - Apr 2019 36 9 45
May 2019 - Apr 2020 44 12 56
% Chg 18/19 to 19/20 22.22% 33.33% 24.44%

Data extracted from SBAP as of 04/07/2020; Updated information provided by the respective unit and entered on 05/26/2020
Compton Station

Personnel Complaints By Category

- Discourtesy
- Dishonesty
- Unreason.
- Force
- Improper
- Det., Search,
- Arrest
- Improper
- Tactics
- Neglect of
- Duty
- Operation
- of Vehicles
- Off Duty
- Conduct
- Harassment
- Discrim.
- Person -
- Other
- Total

May 2017 - Apr 2018
12  1  2  7  1  1  0  0  1  0  3  28

May 2018 - Apr 2019
13  2  2  13  5  3  0  0  1  2  2  43

May 2019 - Apr 2020
20  3  2  18  9  8  3  0  7  3  3  76

Service Complaints By Category

- Policy/Procedures
- Response time
- Traffic Citation
- Other

May 2017 - Apr 2018
1  2  3

May 2018 - Apr 2019
1  2  3

May 2019 - Apr 2020
2  3  5

Total complaint forms may not match personnel or service complaints, as each complaint form may have more than one complaint category.

Data extracted from SBAP as of 04/07/2020; Updated information provided by the respective unit and entered on 05/26/2020.
Conduct Appears Reasonable
Conduct Could Have Been Better
Conduct Should Have Been Different
Exonerated
Pending
Resolved - Conflict Resolution
Service Only - Review Complete - No Further Action
Unable to Determine
Service Review Terminated

Dispositions

Two (2) WCSCR complaints resulted in an Administrative Investigation during the following time period:
One (1) in May 2017 – Apr 2018
One (1) in May 2019 – Apr 2020

Personnel Complaints
Service Complaints
Total
May 2017 - Apr 2018 39 5 44
May 2018 - Apr 2019 39 5 44
May 2019 - Apr 2020 34 9 43
% Chg 18/19 to 19/20 -12.82% 80.00% -2.27%

Data extracted from SBAP as of 04/07/2020; Updated information provided by the respective unit and entered on 05/26/2020.

Total number of dispositions may not match total number of complaints as each form may have more than one named personnel on it.
Personnel Complaints By Category

Service Complaints By Category

Total complaint forms may not match personnel or service complaints, as each complaint form may have more than one complaint category.

Data extracted from SBAP as of 04/07/2020; Updated information provided by the respective unit and entered on 05/26/2020
**Watch Commander Service Comment Report**

**Complaints – Personnel & Service**

**Marina del Rey Station**

*Total number of dispositions may not match total number of complaints as each form may have more than one named personnel on it.*

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<tr>
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<th>May 2017 - Apr 2018</th>
<th>May 2018 - Apr 2019</th>
<th>May 2019 - Apr 2020</th>
<th>% Chg 18/19 to 19/20</th>
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</thead>
<tbody>
<tr>
<td>Personnel Complaints</td>
<td>19</td>
<td>21</td>
<td>24</td>
<td>14.29%</td>
</tr>
<tr>
<td>Service Complaints</td>
<td>6</td>
<td>2</td>
<td>3</td>
<td>50.00%</td>
</tr>
<tr>
<td>Total</td>
<td>25</td>
<td>23</td>
<td>27</td>
<td>17.39%</td>
</tr>
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**Dispositions**

- Conduct Appears Reasonable: [20, 24, 24]
- Conduct Could Have Been Better: [2, 4, 1]
- Conduct Should Have Been Different: [1, 1, 1]
- Exonerated: [2, 1, 1]
- Pending: [1, 1, 1]
- Resolved - Conflict Resolution: [12, 2, 12]
- Service Only - Review Complete - No Further Action: [1, 2, 1]
- Unable to Determine: [1, 1, 1]
- Service Review Terminated: [1, 1, 1]

---

Data extracted from SBAP as of 04/07/2020; Updated information provided by the respective unit and entered on 05/26/2020.
Watch Commander Service Comment Report

Complaints – Personnel & Service

Marina del Rey Station

Total complaint forms may not match personnel or service complaints, as each complaint form may have more than one complaint category.

Data extracted from SBAP as of 04/07/2020; Updated information provided by the respective unit and entered on 05/26/2020
Watch Commander Service Comment Report
Complaints – Personnel & Service
South Los Angeles Station

Four (4) WCSCR complaints resulted in an Administrative Investigation during the following time period:

Three (3) in May 2017 – Apr 2018
One (1) in May 2019 – Apr 2020

Personnel Complaints | Service Complaints | Total
--- | --- | ---
May 2017 - Apr 2018 | 33 | 7 | 40
May 2018 - Apr 2019 | 34 | 2 | 36
May 2019 - Apr 2020 | 41 | 8 | 49
% Chg 18/19 to 19/20 | 20.59% | 300.00% | 36.11%

Conduct Appears Reasonable: 46
Conduct Could Have Been Better: 9
Conduct Should Have Been Different: 2
Exonerated: 1
Pending: 1
Resolved - Conflict Resolution: 5
Service Only - Review Complete - No Further Action: 8
Unable to Determine: 3
Service Review Terminated: 8

Total number of dispositions may not match total number of complaints as each form may have more than one named personnel on it.

Data extracted from SBAP as of 04/07/2020; Updated information provided by the respective unit and entered on 05/26/2020.
Watch Commander Service Comment Report
Complaints – Personnel & Service
South Los Angeles Station

Total complaint forms may not match personnel or service complaints, as each complaint form may have more than one complaint category.
Data extracted from SBAP as of 04/07/2020; Updated information provided by the respective unit and entered on 05/26/2020.
### Station Public Commendations

<table>
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<tr>
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<th>AVA</th>
<th>CEN</th>
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<th>ELA</th>
<th>MDR</th>
<th>SLA</th>
<th>Total</th>
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<td>39</td>
<td>21</td>
<td>51</td>
<td>24</td>
<td>33</td>
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<td>May 2018 - Apr 2019</td>
<td>19</td>
<td>31</td>
<td>16</td>
<td>43</td>
<td>30</td>
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<td>11</td>
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<td>22</td>
<td>16</td>
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<tr>
<td>% Chg 18/19 to 19/20</td>
<td>-42.11%</td>
<td>38.71%</td>
<td>0.00%</td>
<td>-51.16%</td>
<td>-26.67%</td>
<td>-40.74%</td>
<td>-22.29%</td>
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Watch Commander Service Comment Report
Public Commendations
Avalon Station

Total Public Commendations By Month

<table>
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<tr>
<th>Month</th>
<th>May 2017 - Apr 2018</th>
<th>May 2018 - Apr 2019</th>
<th>May 2019 - Apr 2020</th>
<th>% Chg 18/19 to 19/20</th>
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<td>May</td>
<td>1</td>
<td>5</td>
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<tr>
<td>Jun</td>
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<td>Jul</td>
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<td>-66.67%</td>
</tr>
<tr>
<td>Aug</td>
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<td>Sep</td>
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<td>1</td>
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<td>Nov</td>
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<tr>
<td>Feb</td>
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<tr>
<td>Mar</td>
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<tr>
<td>Apr</td>
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<tr>
<td>Total</td>
<td>12</td>
<td>19</td>
<td>11</td>
<td>-42.11%</td>
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Data extracted from SBAP as of 04/07/2020; Updated information provided by the respective unit and entered on 05/26/2020
Total Public Commendations By Month

<table>
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<tr>
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<th>May 2017 - Apr 2018</th>
<th>May 2018 - Apr 2019</th>
<th>May 2019 - Apr 2020</th>
<th>% Chg 18/19 to 19/20</th>
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</tr>
<tr>
<td>Jun</td>
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<td>12</td>
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<td>1</td>
<td>6</td>
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</tr>
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<td>Aug</td>
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Watch Commander Service Comment Report
Public Commendations
Compton Station

Data extracted from SBAP as of 04/07/2020; Updated information provided by the respective unit and entered on 05/26/2020

<table>
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<tr>
<th>Month</th>
<th>May 2017 - Apr 2018</th>
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<th>May 2019 - Apr 2020</th>
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<td>21</td>
<td>16</td>
<td>16</td>
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</table>

Total Public Commendations By Month

![Bar Chart]

- May 2017 - Apr 2018
- May 2018 - Apr 2019
- May 2019 - Apr 2020

% Chg 18/19 to 19/20:
-100.00% 0.00% 100.00% -80.00% 100.00% 200.00% -100.00% 0.00% 100.00% 400.00% 200.00% -80.00% 0.00%
**Watch Commander Service Comment Report**

**Public Commendations**

**East Los Angeles Station**

Data extracted from SBAP as of 04/07/2020; Updated information provided by the respective unit and entered on 05/26/2020

### Total Public Commendations By Month

<table>
<thead>
<tr>
<th></th>
<th>May 2017 - Apr 2018</th>
<th>May 2018 - Apr 2019</th>
<th>May 2019 - Apr 2020</th>
<th>% Chg 18/19 to 19/20</th>
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<tr>
<td>Total</td>
<td>51</td>
<td>43</td>
<td>21</td>
<td>-51.16%</td>
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</table>
Watch Commander Service Comment Report
Public Commendations
Marina del Rey Station

May 2017 - Apr 2018
- Total: 24

May 2018 - Apr 2019
- Total: 30

May 2019 - Apr 2020
- Total: 22

% Chg 18/19 to 19/20
- 0.00% 66.67% -100.00% 0.00% 200.00% -37.50% 0.00% -100.00% -100.00% -100.00% 100.00% 100.00% -26.67%
### Public Commendations

#### South Los Angeles Station

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<td>Jan</td>
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</tr>
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<td>Feb</td>
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<td>0</td>
</tr>
<tr>
<td>Mar</td>
<td>3</td>
<td>2</td>
<td>16</td>
</tr>
<tr>
<td>Apr</td>
<td>3</td>
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<td>0</td>
</tr>
<tr>
<td>Total</td>
<td>33</td>
<td>27</td>
<td>16</td>
</tr>
</tbody>
</table>

#### Percent Change 18/19 to 19/20

-100.00%  0.00%  0.00%  -33.33%  50.00%  100.00%  -100.00%  -100.00%  200.00%  -75.00%  -100.00%  -40.74%

Data extracted from SBAP as of 04/07/2020; Updated information provided by the respective unit and entered on 05/26/2020